



Sharjah Housing Application Preparation Automation

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Introduction and Context:

The Housing Department faces a challenge in handling a high volume of applications for new house construction. Gathering and validating data from eight separate departments is crucial to assess civilians' eligibility for free schemes or housing loans. However, the manual nature of this process leads to extended timelines in collecting and consolidating data, delaying application approvals. This delay not only affects employee productivity but also prolongs the validation period, causing discomfort among civilians due to delayed approvals.



حكومة الشارقة
دائرة الإسكان

GOVERNMENT OF SHARJAH
DEPARTMENT OF HOUSING

Navigating Challenges:



- Housing Department faces hurdles with manual data collection from multiple departments.
- Manual effort elongates timelines, impacting employee consistency and delaying application validations.

- Delays lead to increased inquiries from civilians regarding the prolonged approval process.

Crafted Solutions

RPA Implementation

- Housing Department implemented RPA to automate data collection from eight departments.

Automated Data Collection

- RPA tools strategically used to automate data collection and consolidation processes.

Efficiency Improvement

- Automated workflow optimized efficiency, reducing the time to compile data for applications.

Enhanced Approval Process

- Automation significantly improved efficiency and accuracy in the application approval process.

Realizing Results

01

Efficiency through RPA Adoption:

RPA adoption led to a 60% reduction in time for data collection and consolidation per application.

02

Improved Validation Period:

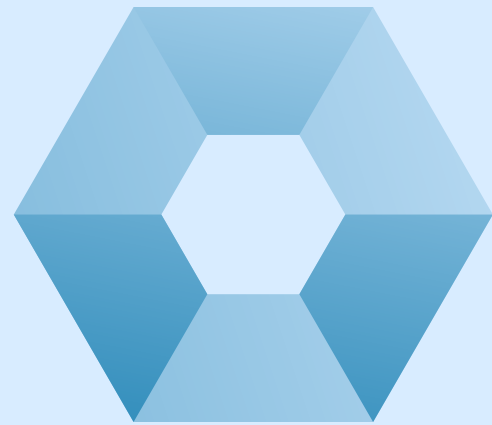
Increased efficiency expedited the validation process, resulting in quicker approvals.

03

Streamlined Application Process:

Civilians experienced a streamlined application process, reducing discomfort caused by delayed approvals.

Client Testimonials:



Housing Department Staff:

RPA implementation transformed our workflow, reducing manual efforts and expediting application approvals



Civilian Beneficiary:

The automated application process was swift and efficient, making it easier to secure approvals

Get In Touch

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