

## **INDUSTRY**

Insurance Services industry mainly relates to banking sectors where managing data, customers and the day to operations is a task which needs technology to help a

## **CHALLENGE**

Increasing customer base automatically increase the volume of data which is processed manually. The repetitive data entry tasks performed by employees are time consuming.

Manual process of risk assessment and underwriting which cannot control the fraud claims.

The policy administration and agency management are a tedious task to be managed with manual process.

## **SOLUTION**

Robotic process automation (RPA) from Atominos Consulting focusing of the Insurance industry can benefit the organization in automating most of key challenges such as Repetitive Data entry task, identifying the source of data to enhance underwriting and fraud detection. It also helps in speedy service delivery of policy administration and agent management.

**ESTIMATED BENEFITS** 

100%

60%

Accuracy Reduced FTEs

74%

Average Turnaround time increased

## Processes identified

- · Data Entry in operations
- · Claims Process
- · Legacy System Integrations

Industry Insurance

"Atominos Consulting's RPA solutions improves the employee efficiency which in turn helps them to focus more on strategic initiatives.